

## MaineCare Primary Care Plus (PCPlus) Provider Application, Calendar Year 2022

\*PLEASE NOTE:

If you are a provider that has submitted a pre-application for PCPlus, YOU DO NOT NEED TO COMPLETE THE APPLICATION AGAIN. MaineCare will soon notify you to confirm receipt of your pre-application, use that information to pre-populate an application, and remind you if any supporting documents that still need to be submitted. Please be advised, changes have been made to the wording of certain questions and/or answer choices. Even so, you do not need to submit the form again. Upon rule adoption, MaineCare will contact you directly to confirm your responses, notify you of any application changes that need additional review, and ask you to confirm your final decision to apply.

If you are a provider that did not completed the pre-application and would like to apply to the PCPlus program, please complete the PCPlus application below. Practices with more than one location must complete a separate application for each location. The application period will close on January 7th. Should additional information be necessary before PCPlus implementation, MaineCare will contact you directly.

PCPlus, formerly referred to as Primary Care 2.0, is MaineCare's new value-based payment model designed to support primary care. PCPlus will replace three of MaineCare's current primary care programs (Primary Care Case Management, Primary Care Provident Incentive Payments, and primary care Health Homes) with a single, integrated model that gives Primary Care Providers (PCPs) greater flexibility and incentives to effectively meet MaineCare members' health care needs. PCPlus transitions away from a volume-based (fee-for-service) payment system that has little connection to value, toward an approach that provides Population-Based Payments (PBPs) tied to cost- and quality-related outcomes.

Participation in PCPlus is voluntary. MaineCare will provide participating PCPs with:

- \* A new value-based payment model
- \* Quality and utilization data
- \* Technical assistance to help practices transform care delivery and achieve performance outcomes.

Thank you for your interest in MaineCare's PCPlus program. To learn more about this initiative, please visit <https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/primary-care> or email the Delivery System Reform Unit (DRSU) at [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov).

Delivery System Reform Unit  
(Formerly Value-Based Purchasing)  
Office of MaineCare Services

Version: 11/19/2021

Email:

**To note when completing the Application:**

\*THIS PROGRAM IS FOR PRIMARY CARE PRACTICES ONLY.

\*PRACTICES/ORGANIZATIONS WITH MORE THAN ONE LOCATION MUST COMPLETE A SEPARATE APPLICATION FOR EACH LOCATION.

If you have questions about whether you should complete this Interest Form, please email the MaineCare Delivery System Reform unit at: [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov).

**Practice Information**

Public-facing practice name: (practice name that is known to the general public)

Is this primary care office currently a MaineCare enrolled provider location? (If "No", please DO NOT CONTINUE with the application and contact Provider Relations Specialist Shannon Beggs at [Shannon.M.Beggs@maine.gov](mailto:Shannon.M.Beggs@maine.gov) or at (207) 624-4012 for information about enrolling as a MaineCare provider.)

Yes

No

Name of person completing the application:

Title of person completing the application:

Email of person completing the application:

Phone number of person completing the application:

Practice site NPI+3: (Note: NPI+3 is the National Provider Identifier plus MaineCare 3-digit site indicator. If you are unsure of your NPI+3, please contact your billing office or your provider enrollment processor.)

Practice Physical Address:

Practice phone number:

Primary care providers available at this practice (select all that apply):

- Family Medicine
- General Practice
- Internal Medicine
- Pediatrics
- Geriatrics
- Obstetrics/Gynecology
- Other...

(Please skip if your practice is an FQHC, RHC or an IHS provider) Do you attest that at least 50% of your practice billing is for primary care services?

Yes

No

What are the minimum and maximum ages this practice serves for primary care?

### **PCPlus Services**

Please indicate your practice team's current or planned participation in the following activities: (please check all that apply):

Yes, the practice does this currently

Plans to do this prior to PCPlus implementation

No, the practice does not do this currently

Does not plan to do this under PCPlus

Partners with members and care team members to create care plans that support members' needs.

Engages in bi-directional coordination with external care coordinators, case managers, discharge planners, or care team of the member, as determined appropriate by the needs of the member, to support the member's care goals.

Connects members to needed assessments including, but not limited to, Medical Eligibility Determination (MED) assessments for long-term care needs. (For more information on MED, please visit: <https://www.maine.gov/dhhs/oads/providers/medical-eligibility-determination>)

Provides member care transition services between healthcare providers and settings, including pediatric-to-adult care (if applicable), to ensure continuity of care and reduce Emergency Department (ED) use and inpatient admissions, readmissions, and lengths of stay.

Ensures the provision of age-appropriate screenings, delivers screening-related services, and develops follow-up plans based on results, including but not limited to required blood lead level testing for all children at one year of age and two years of age per Maine Public Law and the American Academy of Pediatrics/Bright Futures recommended screenings.

Ensures children under age 21 enrolled in MaineCare and Children's Health Insurance Program (CHIP) are afforded Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) benefits in order to correct or ameliorate defects and physical and mental illnesses and conditions discovered by the screening services, whether or not such services are covered under the Maine Medicaid State Plan. (For more information regarding EPSDT, please visit: <https://www.medicaid.gov/medicaid/benefits/early-and-periodic-screening-diagnostic-and-treatment/index.html> or contact MaineCare's EPSDT Coordinator at [DHHS.EPSDT@maine.gov](mailto:DHHS.EPSDT@maine.gov).)

Offer oral health risk assessments for MaineCare Members of all ages, who do not have a dental home and/or have not seen a dentist in the past year.

Offers topical fluoride varnish for Members under age 21. (MaineCare will be proposing to cover this service for this expanded age range with PCPlus implementation.)

Offers all appropriate immunizations to each member in accordance with the Centers for Disease Control and Prevention/ Advisory Committee on Immunization Practices immunization schedule. (For more information, please visit:

<https://www.cdc.gov/vaccines/acip/recommendations.html>

Provides or provides referrals for all MaineCare covered United States Preventive Services Task Force (USPSTF) recommendations with a Grade of A or B. (For more information regarding the USPSTF recommendations, please visit:

<https://www.uspreventiveservicestaskforce.org/uspstf/recommendation-topics/uspstf-and-b-recommendations.>)

As appropriate and at a minimum of once biennially, educates members about the appropriate use of office visits, urgent care clinics, and the ED.

Offers or refers to advanced care planning and palliative care consultation for members who may benefit from this service.

Will you submit a de-identified example of a care plan that has both clinician and patient action plans to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) at time of application submittal or by 01/07/2022?

Yes

No

Will you submit a shared decision-making aid the practice uses when creating care plans to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) at time of application submittal or by 01/07/2022? For an example of a shared decision-making aid, please visit: <https://carethatfits.org/depression-medication-choice/>.

Yes

No

### **Practice Characteristics**

Please indicate what developer and version of certified Electronic Health Record (EHR) your practice is currently using. (Information about certified EHRs can be found at: <https://chpl.healthit.gov/#/search>)

Please indicate what type of 24/7 coverage your practice currently has for patients (select all that apply):

Answering service contacts the appropriate care site or covering Medicaid provider

Answering machine provides a number for members to call to reach a covering Medicaid provider

Call forwarding to the PCP or a covering Medicaid provider

Other arrangement to connect the member to the PCP or other covering Medicaid provider

N/A, this practice does not currently offer any of the above listed options for 24/7 coverage for patients

Does your practice agree to participate in MaineCare PCPlus Technical Assistance (TA) and quality improvement initiatives?

Yes

No

Will you submit a completed assessment of the PCP's Behavioral and Physical Health Integration progress and identify an area of focus for the following twelve-month period to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) at time of application submittal or by 01/07/2022? You can find the approved assessment tool here: [https://integrationacademy.ahrq.gov/sites/default/files/2020-07/8\\_MEHAF\\_SSA.pdf](https://integrationacademy.ahrq.gov/sites/default/files/2020-07/8_MEHAF_SSA.pdf). (Please note, this may be requested annually as part of PCPlus.)

Yes

No

Please select the entity that your practice's current Patient Centered Medical Home (PCMH) accreditation is through: (if "other", please provide the name of the entity)

National Committee for Quality Assurance (NCQA)

The Joint Commission

Accreditation Association for Ambulatory Health Care (AAAHC)

N/A, we do not have PCMH accreditation

Other...

If accredited, will you send proof of accreditation to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) by 01/07/2022?

Yes

No

Will you be an approved and active Primary Care First practice through the Centers for Medicare and Medicaid Innovation by April 2022?

Yes

No

Does your practice conduct a standard, routine assessment, or screening to identify health-related social needs of patients and use the results to make necessary referrals?

Yes

No

No, but we plan to do this prior to PCPlus implementation date.

Does your practice currently have a contract with HealthInfoNet (HIN)? (To find out if you have this agreement or to initiate a HIN contract, please contact HealthInfoNet at 207-541-9250 and choose option #3, or email customer service at: [customercare@hinfonet.org](mailto:customercare@hinfonet.org))

Yes, we have a view -only connection (i.e., you have access to the Clinical Portal but do not share data with the HIE)

Yes, we have a bi-directional connection (i.e., you have access to the Clinical Portal and share data with the HIE) (If yes, MaineCare and/or HIN will connect with you to discuss whether your organization is submitting the necessary data elements to support clinical quality measurement in the Accountable Communities program, when applicable.)

No, we do not have access to HIN but plan to establish a connection. (MaineCare and/or HIN will connect with you shortly to discuss your progress on this connection.)

No, we do not have access to HIN

Does your practice have a current documented relationship (e.g., Memorandum of Understanding or practice agreement) with at least one Behavioral Health Home Organization? (To find a list of Behavioral Health Home providers, please visit <https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/health-homes>).

Yes

No

No, but plan to prior to PCPlus implementation date

No, but we would like MaineCare to assist in connecting us with a BHH

If "yes" above, please specify the Behavioral Health Home Organization(s) with which you have a documented process for coordination with (example: MOU):

Please choose which option applies to your practice regarding MAT services:

Offers Medication for Addiction Treatment (MAT) services in alignment with American Society for Addiction Medicine guidelines for appropriate level of care

Has a cooperative referral process with specialty behavioral health providers including a mechanism for co-management for the provision of MAT as needed.

Is co-located with a MAT provider.

None of the above

Does your practice maintain processes and procedures to initiate and coordinate care with a Community Care Team (CCT), in the PCP service area, for members with high needs? (To learn more about CCTs and to see a list of CCTs, please visit: <https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/health-homes>)

Yes

No

No, but plan to prior to PCPlus implementation date

No, but we would like MaineCare to assist us in connecting with a CCT

If "yes" above, please specify what CCT you are currently working with:

Does your office offer telehealth for office visits?

Yes

No

Does your practice offer telehealth for non-office visit support/outreach?

Yes

No

Does your practice include MaineCare members and/or their families in advisory activities to identify needs and solutions for practice improvement? (For example: Holding advisory meetings or focus groups with patients, including patients that have experience with MaineCare, resulting in recommendations to the organization for improvements.)

\*Please be advised, solely collecting patient experience data without inclusion of members/families in synchronous engagement activities does not qualify as a "yes" to this question. (Question language updated on 9/18/2021 for clarity)

Yes

No

Will you submit a completed Community Health Worker Services Environmental Scan of which populations served by the PCP could benefit from CHW engagement to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) by 7/31/2022? This scan will establish the demographics and unique needs of your MaineCare members and identify and describe Community Health Worker (CHW) services currently offered through community-based organizations and providers within your service area(s). The scan will also identify and describe community-based organizations that may be interested in and qualified for delivering these services to the identified population(s) of Members. MaineCare will be providing a template and additional resources to complete this Scan. Please visit <https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/primary-care> for more information.

Yes

No

Yes, with technical assistance from MaineCare to help complete this

Does your practice participate in the MaineCare Accountable Communities (AC) program? (To learn more about the Accountable Communities program, please visit:

<https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/accountable-communities>)

Yes

No

If your practice is part of an Accountable Community, does your practice agree to submit a Joint Care Management and Population Health Strategy to the Department every year, and to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) by 7/31/2022? (This is a written three-year plan, updated annually, which describes operational and financial coordination across the PCPlus practice, the AC, and any Community Care Team, that is contracted with the AC and/or the PCPlus practice.)

Yes

No

This concludes the MaineCare PCPlus application for calendar year 2022. After clicking "Submit", you will be re-directed to a confirmation page. You should also receive a confirmation email with a copy of what you submitted at the email address you provided at the beginning of this form. In that email, you will have a link to edit your answers, if necessary. If you do not receive a confirmation email with the editing link and you need to make changes, please email us at [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) and we will provide you with the link.

Please send the requested documents to [PCP-Network-Services.DHHS@maine.gov](mailto:PCP-Network-Services.DHHS@maine.gov) when submitting the application, if able, to help ensure a timely transition to PCPlus for your practice. Otherwise, please be sure to submit the requested documents by the deadlines listed for each item. MaineCare will reach out

to providers to confirm information submitted is accurate, closer to implementation of the program.  
Thank you again for your interest in the MaineCare PCPlus program.